

VISITOR MANAGEMENT

The Visitor Management section of myKASTLE is used to authorize visitors and keep records in the system for verification.



Authorize Visitors - Shortcut

On the homepage of myKASTLE, you simply type the person's name in the text field under the Authorize Visitors box and click Go.

Personnel	Visitors	Reports	Facilities	Notifica	tions	cidents	Store
Quick Personnel <mark>M</mark> anager	ment	my REPORTS	S		Who's In?		
Assigned and Stock Card	ls	Current Authorize	ed Visitors - Add Visitors			v	'iew Today's Visito
Enter card number or a pers	ion's 'LastName, FirstN	ame' Add Multiple Visitors				Available time determined b	y building parame
New Hire Terminate	Edit	Start Date * 04/17/2014 Company * Kastie Departments ir	End Date * 04/17/2014 Floor * n DC (• FLOOR 01		Daily Earliest Time * 08:00 AM Visitor's Company	Daily Latest Time * 05:00 PM Person Visiting	
uthorize Visitors		Notes	Special Instructi	ions	Email Used at Check-In ccrone@kastle.com		
Add Visitor:	$ \ge $						
LastName, FirstName	Go	Last Name *	First Name		Last Name *	First Name	
Add Multiple Visitors		LastName	FirstName		LastName	FirstName	
Aud matuple visitors		LastName	FirstName		LastName	FirstName	
Today's Authorizations:		LastName	FirstName		LastName	FirstName	
Heartbeat (Do not Edit)		LastName	FirstName		LastName	FirstName	
Forever Test		LastName	FirstName		LastName	FirstName	
Search by last name or first	name Search						

The Add Visitors screen opens with spaces for 10 visitors to be entered at once. All visitors will have the same authorized days, times, and access when entered this way.

There are six required fields in addition to the visitor name.

- + **Start Date:** This will be the first day the visitor is permitted to check in.
- + End Date: This is the last day the visitor is permitted to check in. Visitors can be added for up to 180 consecutive days.
- + Daily Earliest Time: Indicates the earliest time a visitor will be allowed to check in.
- + Daily Latest Time: Indicates the latest time that a visitor is allowed to check in. This is not a check out time.
- + Company: Shows the company that the visitor is going to.
- + **Floor:** The floor the visitor is allowed to access using the elevator.



There are also a number of optional fields where more information about the visitor can be recorded.

- + Notes: Type in the General Text field to add notes for a visitor. Notes cannot exceed 80 characters.
- + Email Address Used at Check-in: Enter the email address a notification should be sent to when the visitor checks in.
- + **Special Instructions:** General text field for the user to add specific instructions on how this visitor should be handled or directed once checked in. (e.g., have them call Bob at extension #1234).
- + Visitor's Company: Records the company that the visitor works for.
- + Person Visiting: Specifies which personnel the visitor will meet with.

+ Add multiple visitors: A pop-up box will open that allows multiple visitors to be entered in a text format. This will allow copy/paste from a text document.

art Date *	End Date *	Daily Earliest Time *	Daily Latest Time *
ompany * Kastle Departments in DC (Floor *	Visitor's Company	Person Visiting
otes	Special Instructions	Email Used at Check-In	
ust Name *	Add Multiple Visitors	omma(,) or space() separated	× Eirst Name
astName	Doe, Jane		FirstName
astName	Johnson, Richard		FirstName
astName			FirstName
stName	1 <u></u>		FirstName
stName		Add	FirstName
astName		Add	FirstName

+ Add more visitors: This link will add another 10 visitor entry fields every time it is clicked. There is no limit to the number of visitors that can be added at one time.

Click the Save button to save the visitor information. At this point you will be brought to the Today's Visitors page.



View Today's Visitors

Choosing this option will list all authorized visitors for the current day and the time parameter their access is available.

	Visitors	Reports	Fac	ilities	Notif	ications	Inciden	ts Store	
Quick Personnel Manage	ment	my REPOR	TS			Who's l	n?		
Assigned and Stock Card	ls								
Enter card number or a pers	son's 'LastName, Firs	my KAST	LE				Buildir	ng Selection Home My Ac	count Help Co
Neur Liro Terminete					Thu Jul 18 201	3 02:21:59 PM (UT	C-04:00) Eastern Time	e (US & Canada) Welcome,	CATHERINE CRONE
New Hire Terminate	Ealt	ersonnel	Visitors	Re	ports	Facilities	Notificati	ons Incidents	Stor
Authorize Visitors	Toda	y's Authorized	Visitors					Add Visitors View All Visi	tors View Hist
Add Visitor:					Search Re	eset			ā 🖂
LastName, FirstName	Go 🥝 Sear	ch tip: Search by 'last r	iame', 'first name', '	visiting company' or	'email address'				
		EDIT DELETE					Available time	determined by building param	eters SHOW COL
Add Multiple Visitors	Minitoria) added successful Last Name	ly First Name	Start Date	End Date	Farliest Time	Authorized By	Company	Person Visitin
Add Multiple Visitors	Selec		-	07/18/2013	07/18/2013	08:00 AM	Catherine Crone	Kastle Systems - DC	
Add Multiple Visitors Today's Authorizations:	Selec	July18	lest					Kastla Quatama, DO	
Add Multiple Visitors Today's Authorizations: Heartbeat (Do not Edit) Forever Test	Selec	July18 Jacoby	Elisbury	07/18/2013	07/18/2013	08:00 AM	Catherine Crone	Rastle Systems - DC	

- + Add Visitor: Add another visitor to the list.
- + View All Visitors: Display all preauthorized visitors in the system (today and future).
- + Export Visitors: Opens an Excel file that includes all of today's preauthorized visitors
- + View History/Visitor Report: Allows reports to be run on past visitors.

View History/Visitor Report

Provides a filtered report that displays a visitor or visitors in a certain building or company at a generalized or specific time and allows a report to be generated.

isitor Name/	LastName, FirstName	Authorizer Name LastName, FirstName	
NHERE			
Company	All Companies	SHOW ALL	
		Search Tip. Enter the company name to filter the data.	
	ALL COMPANIES		
WHEN			
WHEN Recurring			
WHEN Recurring Last	Hours	•	
WHEN Recurring Last	mm/dd/yyyy hh:mm AM/PI	x x x To mmiddiyyy hhymm AMIPM	
WHEN Recurring Last From Request a on	mm/dd/yyy hh.mm AMIPI time email of this report	a To mmiddyyy hhymm AMPIa	
WHEN Recurring Last From Request a on Recipients	mm/dd/yyy hh:mm AM[P] e time email of this report	M To Immiddiayy hhrmm AMPM To Immiddiayy hhrmm AMPM To Immiddiay ybur result for one-time email for your deviced report.	
WHEN Recurring Last From Request a on Recipients	Hours mm/dd/yyy hh.mm AM/Pi etime email of this report Me Other recipients p		
WHEN Recurring Last From Request a on Recipients	Mours mm/dd/yyy hh.mm AM/P etme email of this report Me Other recipients		